

TotalView® for VoIP Networks

Total VoIP Visibility®

Troubleshooting is Hard—TotalView Makes It Easy

Many solutions confirm you had a bad call. Then the hard work begins: investigating every link, switch, and router used for the call. Error counters need to be checked, device health interrogated, and queuing configuration reviewed. And if the problem is intermittent, you may not be able to resolve it.

TotalView bridges the gap between monitoring and resolution, telling you exactly when, where and why your problem occurred in a matter of minutes:

“The call between x4728 and x3317 at 2:25 pm was bad due to the Finance2 switch port #6 dropping 8% of its packets due to a cabling fault.”

Instead of spending hours, possibly days, trying to determine the root-cause of a VoIP call quality problem, TotalView does it for you.

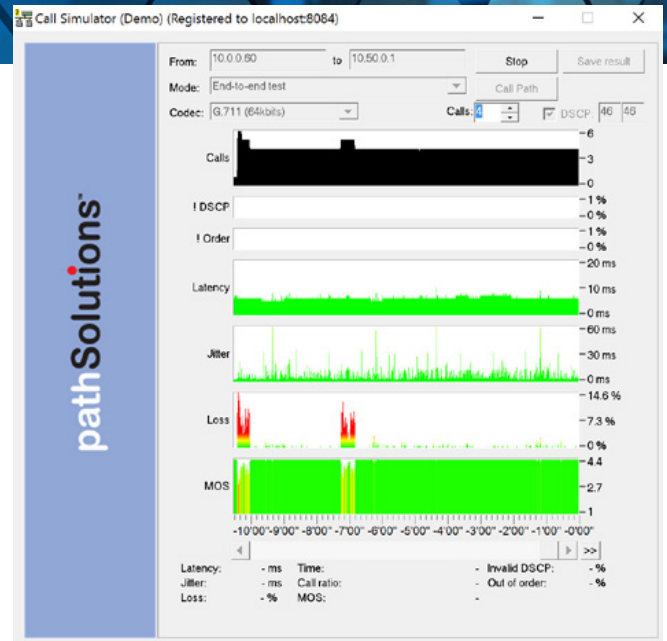
All the Features You Need to Discover the Root-Cause of VoIP Problems

Thorough: Total Network Visibility®

TotalView looks at the entire infrastructure: Every link, switch, and router in the infrastructure is analyzed. It also collects 18 error counters, performance, configuration and queuing information for all interfaces. This provides far more information on the network’s operation than any other solution.

Smart: Full Layer 1, 2, and 3 Path Mapping

Want to know what every involved link, switch, and router was doing between two phones at any point in time? The Path Map report easily answers this question. With QueueVision™, see all QoS queues along the path to ensure queues are correctly configured.



License Unlimited Call Simulator

Easy: Plain-English Prescriptions

TotalView’s Network Prescription Engine™ automatically analyzes all switches and routers, identifies potential issues, diagnoses the problem, and recommends a fix in plain-English.

Complete: License-Unlimited Call Simulation

With a 100% software agent and unlimited licenses, instantly initiate tests from anywhere in your environment, including work-at-home users and call center agents. Testing and troubleshooting is faster as remote agents do not need to be set up - test to any endpoint on the network including midpoints across the network, or to SIP trunk providers.

Contact PathSolutions: www.PathSolutions.com
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Don't turtle your network.
 Run PathSolutions.

