

## 5 Ways TotalView Improves Your Operation

Deploying a new solution in an environment should produce meaningful operational changes. Here are five ways TotalView improves your organization:

### 1. Eliminates interruptions that require lengthy troubleshooting.

When a problem occurs, long-term strategic work gets interrupted to focus on the immediate issue. Depending on the extent of the issue, many resources may be rallied to the cause. If the problem is transient and disappears, emergency crews are sent back to their stations to wait for the problem to reoccur.

TotalView provides more information about a network's operations along with automated analysis. This speeds resolution so the root-causes of problems can quickly be identified the first time, and resolved.

### 2. Restores user confidence.

Users have high expectations of network and VoIP services within an organization. When these services fail to meet expectations, it is professionally and departmentally embarrassing. If you knew what the problem was, to a deeper and broader level, you could get problems solved the first time they occurred.

TotalView tells you what happened in the network, with plain-English answers, within minutes of the problem occurring. Problems are resolved quickly – sometimes even before a user complains.

### 3. Reduces operational costs.

Spending hours troubleshooting problems with senior-level staffers or consultants is not resource efficient. If data can be automatically collected from all network devices and analyzed with a heuristics engine to produce plain-English results, more problems get solved, faster.

TotalView provides plain-English problem resolutions so that senior-level staffers' or consultants' time is not wasted.



**4. Reduces project risk.**

Large capital expenditures for new systems and equipment can be scary. If you knew that your network could handle the application and had confidence that you could rapidly remove roadblocks, the risk of project failure is reduced.

TotalView can stress test your network and show you deficiencies that exist so they can be resolved before deploying new systems and equipment.

**5. Institutes preemptive troubleshooting.**

If you were aware of all of the problems in your network, you could fix them before they created issues for your users. That way, you save time and resources.

TotalView identifies problems throughout the environment with more depth than other solutions, enabling preemptive troubleshooting.

With TotalView, organizations are able to optimize their network environments and realize operational improvements.

